# Session 8: Bring Your Own Device (BYOD) -Application in Clinical Trials

#### FIFTH ANNUAL PATIENT-REPORTED OUTCOME (PRO) CONSORTIUM WORKSHOP

April 29 - 30, 2014 Silver Spring, MD

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### **Session Participants**



#### Moderator

 J. Jason Lundy, PhD – Director, ePRO Consortium, Critical Path Institute

#### **Presenters and Panelists**

- Hannah O'Gorman, BSc ePRO Specialist, Exco InTouch
- Tara Symonds, PhD Senior Director, Global Head PRO Center of Excellence, Pfizer
- Jonathan Helfgott, MS Associate Director for Risk Science (Acting), Office of Scientific Investigations, CDER, FDA
- Willie Muehlhausen, DVM Vice President, eCOA and Innovation, ICON

### Background



- BYOD White Paper
  - Draft being reviewed by ePRO Consortium members
  - Available June 2014 at

www.c-path.org/programs/epro/

- A series of ePRO webinars are being planned
  - Starting in June/July 2014
  - Up to six sessions, approximately 6 weeks apart
  - Will be recorded and posted on the website

### Bring Your Own Device – PROs, CONs, and Challenges for Consideration

#### Hannah O'Gorman Exco InTouch

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### Agenda



- Introduction to BYOD
- Equivalence across platforms
- Access to a suitable device
- Getting software on all phones/devices
- Ownership and distractions
- Who pays for data
- Regulatory issues
- Security physical and electronic
- Privacy and boundaries of acceptable data capture
- Summary

# **Introduction to BYOD**



- Broadest definition:
  - allows participants in a clinical trial to use their own computer devices to access and respond to study related questionnaires.
- Arguments for BYOD for clinical trials:
  - Reduced costs for Sponsors
  - Reduced burden on patients
  - Reduced burden on study sites
  - Enables patient centric studies with limited site involvement

# **Equivalence** across platforms



- A key issue against BYOD in clinical trials:
  - Equivalence of validated instruments across different platforms, in particular when they are being used to support of labelling claims.
  - Migration to a new platform counts as modification
    - needs to demonstrate that the instruments are capturing equivalent data. (FDA expects one to demonstrate that a "fit for purpose" instrument )

# **Equivalence** across platforms



• Currently using mixed modes in a clinical study requires a qualitative equivalence study.

• This approach becomes impractical in the BYOD model.

• However, the only significant difference would potentially be screen size.

### Access to a suitable device



• Make ownership of an appropriate device part of the inclusion criteria.

• Creates a bias sample ?

 Provide participants who do not have appropriate devices with stand-alone hardware.

# **Getting software on all phones/devices**

- Accessing questionnaires
  - With web-enabled devices such as smart phone subjects could access the questionnaires on their web browser.
  - Use of an App
- Web-system or App needs to be compatible with operating systems and web browsers available.
  - Overcome by creating on the most widely used operating systems such as Android, iOS and Windows, and the most widely used Web-browsers such as Internet Explorer, Firefox, Safari and Chrome, so as to ensure greater access and compatibility.

# **Ownership and distractions**



- Sponsor does not have control of the device:
- A multi-purpose device may have benefits as well.
- Storage becomes an issue with devices that are not under your control.
- Subject can delete the app at any time, even with captured and un-submitted data, at any time.
- Sponsors can't force the subject to have notifications turned on.

# Who pays for data



- Traditional eCOA studies where subjects are provided hardware by the sponsor:
  - Data sending costs is automatically covered by the sponsor with the included SIM on the device.
- BYOD model
  - Expectation is that the subject is using their own device and thus entail all the data sending costs on their contract.
  - Reasonable expectation to reimburse subject for these costs
  - Should be made clear in any stipend provided to the subject.

### **Regulatory** issues



- Limiting factor in using the consumer grade devices may come from regulators.
- A question to be considered is when does the app on a smartphone or tablet become a medical device?

# **Security - physical and electronic**



- How secure is data on a device owned by the subject as opposed to a device that is provisioned?
  - Data storage
  - Data transfer
  - Subject's privacy

# Privacy and boundaries of acceptable data capture



- Personal smartphones and tablets could also offer unique ways to feed information back to subjects. A number of questions arise:
  - How much data can (and should) be accessed when making clinical decisions?
  - Can data collected outside the trial be useful?
  - Who is responsible for the shared data?
  - If permission to view the data is revoked by the subject at some point, how does that affect the trial endpoints?
  - If permission is revoked, does the provider still have rights to the data from when it was shared?
  - Does more data equate to better care?





- There are a number of challenges that need to be considered with using BYOD in clinical trials.
- Hopefully this presentation has given the information that is required when weighing the pros and cons of a BYOD model for clinical trials.

# Bring Your Own Device: An Industry Perspective

#### Tara Symonds Pfizer Ltd

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#### **Overview**



- Why should we go BYOD?
- What are the risks?
- A proposal

# Why should go BYOD?



- Increasing pressure to run cost-efficient clinical trials
  - Device costs are lowered
  - Study can be conducted more expeditiously
- Embracing ePRO data capture has been slow in some areas due to poor experiences when e-devices have been used:
  - Data connectivity
  - Patient training issues
  - Devices being embargoed

# What are the risks of BYOD?



- Hard enough getting a PRO claim without increasing likelihood of failure by using multiple modalities?
- Equivalence testing across electronic devices will be necessary but for reasons other than appearance because we have sufficient evidence that generally modality doesn't matter?
  - Compliance when there are many other potential distractions on a device
  - Ability to build in alerts
- Other risks:
  - Recruitment bias
  - Some using BYOD, others using dedicated device
  - Reimbursement of patients
  - Security of the data

### **Proposal**



- ePRO Consortium takes on responsibility for running pilot studies to look at the impact of some of these potential risks
  - Industry/e-vendors to sponsor
  - Work collaboratively with FDA
- Single sponsor studies start piloting in your own companies?
  - Please present/publish so we all learn from the experience!

### FDA CDER Perspective on Bring Your Own Device Models

#### Jonathan S. Helfgott

Associate Director for Risk Science (Acting) Office of Scientific Investigations, CDER, FDA

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- Preparing for an FDA Inspection
- Emerging Trends
- Considerations when Using Mobile Applications to Support FDA Regulated Clinical Research

### Preparing for an FDA Inspection



- All relevant records must be made available during an FDA site inspection
  - Ability to *reconstruct* clinical study from data at sites
    - What is the *process* for capturing Source/"Raw" Data?
  - Training/User Guides
  - UAT results at Sponsor/CRO sites (i.e.-print-screen shots)
- See BIMO Sponsor/CRO Compliance Program Guidance Manual (CPGM)
  - Part III Inspectional, Section M, Electronic Records & Electronic Signatures

# **Emerging Trends**



- Increasing Use of Automation in Clinical Trials
  - EDC
  - ePRO
  - EHRs
  - CTMS/RTMS
  - Cameras
  - Motion Sensors

**Considerations when Using Mobile Applications to Support FDA Regulated Clinical Investigations** 



- BYOD vs. Custom Instruments
  - Demonstrating "Equivalence" Across Multiple Modalities
- "Fit For Purpose"
- Data Life Cycle
- Clinical Investigator Access to Data
- Role of Vendors & TTPs
- User Authentication
- Medical Devices
- Failure Modes
- Clinical Monitoring Considerations

#### References



- BIMO CPGM:
  - <u>http://www.fda.gov/ICECI/EnforcementActions/BioresearchMonitoring/ucm133777.htm</u>
- Guidance on Electronic Source Data in Clinical Investigations:
  - <u>http://www.fda.gov/downloads/Drugs/GuidanceComplianceRegulato</u> <u>ryInformation/Guidances/UCM328691.pdf</u>
- Guidance on Computerized Systems Used in Clinical Investigations:
  - <u>http://www.fda.gov/downloads/Drugs/GuidanceComplianceRegulato</u> <u>ryInformation/Guidances/UCM070266.pdf</u>
- Specific Concerns When Using Electronic Patient Reported Outcomes (ePRO):
  - <u>http://www.fda.gov/downloads/Drugs/GuidanceComplianceRegulato</u> <u>ryInformation/Guidances/UCM071975.pdf</u>
- Guidance on Mobile Medical Applications:
  - <u>http://www.fda.gov/downloads/MedicalDevices/DeviceRegulationan</u> <u>dGuidance/GuidanceDocuments/UCM263366.pdf</u>

## **Panel Discussion Topics**



- Is BYOD really more cost efficient? Where do the savings come from? Just device cost?
- How do we support patients when using their own device and they have issues with the app or website?
- How do we support sites when checking if the patient device is sufficiently equipped?
- How will we reimburse patients for their data cost?
- How will we address the measurement equivalence issue?



# **Questions?**

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